American Board of Audiology

The Ideal Preceptor: CH-APTM
The First Standards-Driven Certificate
Training Program
for Audiology Preceptors

COMVENTION April 13–16, 2016

EXHTBIT HALL April 13–15, 2016

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What is the ABA?

The American Board of Audiology® (ABA) creates, administers, and promotes rigorous credentialing programs that elevate professional practice and advance patient care.

American Board of Audiology aba@audiology.org www.boardofaudiology.org



Who Holds ABA Credentials?

ABA credentials are earned by
leading audiologists,
respected by other healthcare providers,
and trusted by patients.

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Voluntary Credentials

All ABA credentials are voluntary.

An audiologist does not need to be a member of any particular professional membership organization to obtain, or be eligible for, a credential.



ABA Independence

The ABA and its Board of Governors have complete autonomy, authority and control over all essential certification decisions in establishing and maintaining its credentialing and certification functions.

This autonomy is enforced and maintained through a strict firewall between partner organizations.



What Certificates Does ABA Offer?

Based on feedback from the audiology profession, in 2014 the ABA Board of Governors determined that targeted assessment-based certificate training delivered best in class education to active-learning audiologists interested in bridging gaps in their clinical education.

The first Certificate developed by ABA is CH-AP™.



Certification vs. Certificate

Certification

- requires recertification
- Coursework not integral to program
- Ongoing requirements, such as CEUs

Certificate

- has "date of validity"; certificates expire
- requires coursework
- intended learning outcomes

Assessment-Based Training

ABA Training Needs Survey 2012

- More than 800 audiologists from across the nation participated in an ABA training needs survey
- Survey findings ranked the development of a preceptor training as one of the top priorities for professional development

Demand for Trained & Qualified Preceptors

Based on 2012 survey results, the ABA Board of Governors approved the development of an Assessment-Based Certificate Training Program for Audiology Preceptors

Analyzed Training Needs

ABA's 2014 Clinical Preceptor "Training Needs Gap Analysis"

The ABA sought input on training needs from three major stakeholder groups:

Gap Survey I: Experienced

Preceptors

Audiologists experienced in supervising audiology students in internships, rotations, externships and other field experiences in various settings

Gap Survey II:

Clinical

Education

Coordinators

Faculty representing audiology doctorate programs who are responsible for facilitating student clinical placements with practicing audiologists

Gap Survey III:

Recently Graduated Audiologists

Audiologists who had graduated within the last 3 years, who participated in field work and completed externships and internships in various clinical settings

Analyzed Training Needs

ABA's 2014 Preceptor "Training Needs Gap Analysis"

All stakeholder groups agreed that the profession needed preceptor training that:

- Provides curriculum designed specifically for audiologists and the students with whom they work;
- Improves and enhances the quality and consistency of audiology students clinical learning experiences;
- 3. Strengthens the field of audiology by promoting best practices in clinical skills and professional competency among future generations of clinicians.

Chris Focht, AuD

Board Certified in Audiology

SME: CH-AP Working Group Hearing and Speech Center of Northern California San Francisco, CA cfocht@hearingspeech.org

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The Role of a Preceptor

A well-trained preceptor is essential to the audiology educational model.

Preceptors...

- Oversee more than ¼ of an audiology student's total educational experiences;
- Provide critically important opportunities for students to apply classroom learning in authentic clinical settings;
- Facilitate the student's transition from novice clinician to competent, independent professional.

A Preceptor Performs Many Roles

Coach

Mentor

Role Model

Evaluator

Facilitator

Teacher







Building CH-APTM

What is an "assessment-based certificate program"?

- ➤ In building CH-APTM, Certificate Holder Audiology Preceptor, the ABA aligned the development of the training program to *ASTM E2659 Standard Practice* for Certificate Programs.
- ASTM International is one of the largest voluntary standards developing organizations in the world. Training and assessments are tightly linked, and designed around the training program's learning objectives.

Citation:

ASTM E2659-15, Standard Practice for Certificate Programs, ASTM International, West Conshohocken, PA

www.astm.org

Building CH-APTM

Key ASTM Development Standards:

- Provides guidelines for quality program development and administration;
- Distinguishes qualified workers with industryrecognized credentials;
- Differentiates certificate programs from nonassessment-based programs that award "certificates of attendance" or "certificates of participation"

All training modules are followed by an assessment to confirm that the learner has mastered the material taught.

2015 and 2016 Preceptor Training Modules Work Group

Development Expertise

- Patricia Muenzen, MA, Director of Research
 Professional Examination Service, New York, NY
- Torryn Brazell, MS, CAE, Managing Director, American Board of Audiology
- LiLi Taylor, MA, Curriculum Design Consultant

Subject Matter Expert Organizatoins

- American Board of Audiology (ABA)
- Accreditation Commission for Audiology Education (ACAE)
- American Academy of Audiology (AAA)

2015 and 2016 Preceptor Training Modules Work Group

Subject Matter Expert Volunteers

- Mindy K. Brudereck, AuD, Board Certified in Audiology PA
- Christopher Focht, AuD, Board Certified in Audiology CA
- Jonette B. Owen, AuD PA
- Virginia Ramachandran, AuD, PhD MI
- Gail Whitelaw, PhD, PASC, Board Certified in Audiology OH

Building the CH-AP™ Training Program

2015 and 2016 Preceptor Training Modules Work Group

Development Process:

- Development of instructional modules, units of instruction, and learning objectives
- Policy discussions on a range of issues, including:
 - eligibility criteria,
 - certificate designation, certificate expiration,
 - sequence of module release, training delivery methods,
 - assessment methods.

CH-AP™ Program Policies & Practices

- Eligibility Criteria to Earn Certificate
- 1. Licensed audiologists, and licensed audiologists that serve as faculty providing audiological clinical instruction in university clinics
- 2. Successful completion of CH-AP ™ Training
- Training Delivery & Assessment Method

Modules and assessments are delivered in an online format utilizing AAA's eAudiology platform

National CH-AP™ Registry of Audiology Preceptors ™

Certificate Holders are added to the publicly searchable online Registry of Audiology Preceptors

Certificates expire in five (5) years after successful completion of CH-AP.

CH-AP™ Curriculum

Module 1 (approximately 2 hours) Role of the Preceptor in a Clinical Environment

- The historical context for and current role of preceptors in audiology education
- The roles and interactions of stakeholders in the precepting process
- Accrediting bodies in audiology and their requirements for training programs
- Professional responsibilities and obligations of a preceptor
- The attributes of an effective preceptor
- Activities, processes and resources needed to bring students into a clinical placement
- Legal obligations and considerations for preceptors

CH-AP™ Curriculum

Module 2 (approximately 2 hours) Clinical Dynamics – Assessment & Performance

- The role of assessments in clinical education
- The elements of the assessment cycle
- The function and benefits of formative assessment
- Techniques to conduct a student's initial diagnostic assessment
- Setting realistic goals for the clinical experience
- Formulating effective learning objectives
- Commonly used tools for assessing students clinical performance
- Methods for guiding students through the self-reflection process
- Effective feedback giving it, getting it, and using it
- Summative evaluation

CH-AP™ Curriculum

Module 3 (approximately 2 hours)

Creating Effective Learning Programs

- Adult teaching and learning principles
- Models of learning
- Learning styles
- Effective instructional strategies for the clinical setting
- Adapting instructional strategy and tactics to match the student's developmental level and preferred learning style
- Identify opportunities for teachable moments in the clinical environment.
- Guiding independent learning

CH-AP™ Curriculum

Module 4 (approximately 2 hours) Legal, Ethical and Professional Considerations

- Professional ethics in precepting
- Confidentiality issues
- Basic Human Resource issues
- Licensure and certification
- Professional boundaries for student-preceptor relationships
- Strategies for managing exceptional situations and negotiating "difficult conversations"
- Appropriate duties and assignments for students and preceptors
- Billing and coding issues related to precepting

CH-AP™ Training Tools

Additional Resources and Tools with the Certificate Training Program



WORD TO THE WISE Advice from experienced preceptors.







THINK ABOUT IT...
Apply CH-APTM content to the realities of your clinical setting.



TERMINOLOGY ALERT!
Terms that can have multiple or confusing meanings.



CH-AP™ Training Tools to Reinforce Learning

CH-APTM Toolbox – Sample Module Contents

- Clinical Site Readiness Assessment
- Student Recruitment and Selection Guide
- Student Orientation Manual
- FERPA Resources
- HIPAA Overview
- Links to training videos and free training programs offered by DOL, DOE and CMMS
- Goal-Setting Worksheet
- Blooms Taxonomy Guide
- Initial Student Clinical Assessment Guide
- Medicare Manual

How Many Assessment Questions are in Each Module?

Each Hour of Training ~ 20-25 Questions

- An assessment is given at the end of each training module to assess whether learning objectives and learning of the materials have been met.
- ➤ Each assessment is tightly linked, and designed around, the training program's learning objectives.
- Learners must pass all four training module assessments to earn the CH-AP certificate. However, assessments remain open until passed.

Torryn P. Brazell, MS, CMP, CAE

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CH-AP™ Training Fees * Introductory 2016 Pricing *

One (1) Training Subscription of Modules 1 2, 3, 4:

\$195 (American Academy of Audiology Member)

\$195 (ABA Certified, Non-Member)

\$275 (Non-Academy Member)

Note: Module 1 must be taken first.

Modules 2, 3, and 4 may be taken in any order.

> Package of Five (5) Subscriptions: Modules 1, 2, 3, 4

\$775 (Academy Members and/or Non-Members)

Save \$200-\$600

Registration must include all five (5) enrollees names and demographic information to be eligible for package pricing.

CH-AP™ Training Fees * Introductory 2016 Pricing *

Module 1: Great start for audiologists interested in becoming Preceptors, and for those who wish to know more about preceptor requirements

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$50 (American Academy of Audiology Member)
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\$50 (ABA Certified, Non-Member)

\$80 (Non-Member)

Modules 2, 3 and 4 (after purchase of Module 1):

\$225 (American Academy of Audiology Member)

\$225 (ABA Certified, Non-Member)

\$300 (Non-Member)

Are you an AuD student?

One (1) Training Subscription of Modules 1 2, 3, 4:

\$75 (Academy Student Member)

\$125 (Non-Member)

Module 1: \$25 (Academy Student Member)

\$50 (Non-Member)

Module 1 must be taken first.

Modules 2, 3 and 4 (after purchase of Module 1):

\$65 (Academy Student Member)

\$125 (Non-Member)

AuD students may register for and audit the courses, but may not apply for the CH-APTM certificate until after becoming a licensed practicing audiologist, at which time registration and training are repeated.

CH-APTM Registration



- ➤ Module I: Opens May 1, 2016
- Module 2: Available June 15
- Module 3: Available August 1
- ➤ Module 4: Available September 15

Completion of the CH-AP™ Program will earn eight (8) Tier I CEUs.

CONGRATULATIONS!

You've successfully completed all four training modules.

Provide your signature on the Statement of Adherence to the Applicable Ethical Codes and ... you've earned the CH-APTM Certificate!



National Registry of Audiology Preceptors™

ABA maintains the
National Registry of Audiology Preceptors
for consumers, university programs and students
to search for preceptors who hold the CH-AP certificate.

EXAMPLE:

ARIZONA

Sara Towers, AuD, CH-AP

Chandler, AZ

Certificate Holder – Audiology Preceptor

Date of Completion: August 1, 2016

Expiry Date: July 31, 2021

Thank you to Starkey Hearing Technologies



Development Level Underwriter of CH-AP™

and to Sprint CapTel and Audigy Group

Module Level Supporters of CH-AP™

CH-AP™ Curriculum

Ownership of Module Training Materials

• The ABA owns and will continue to own all rights, title and interest to the CH-AP™ name and Modules, including but not limited to the online course versions made available on 'eAudiology' and developed by ABA.

 These are protected by both U.S. and international copyright laws. Users agree not to use, copy, distribute, modify or make derivative works of any Modules or the Module Materials.